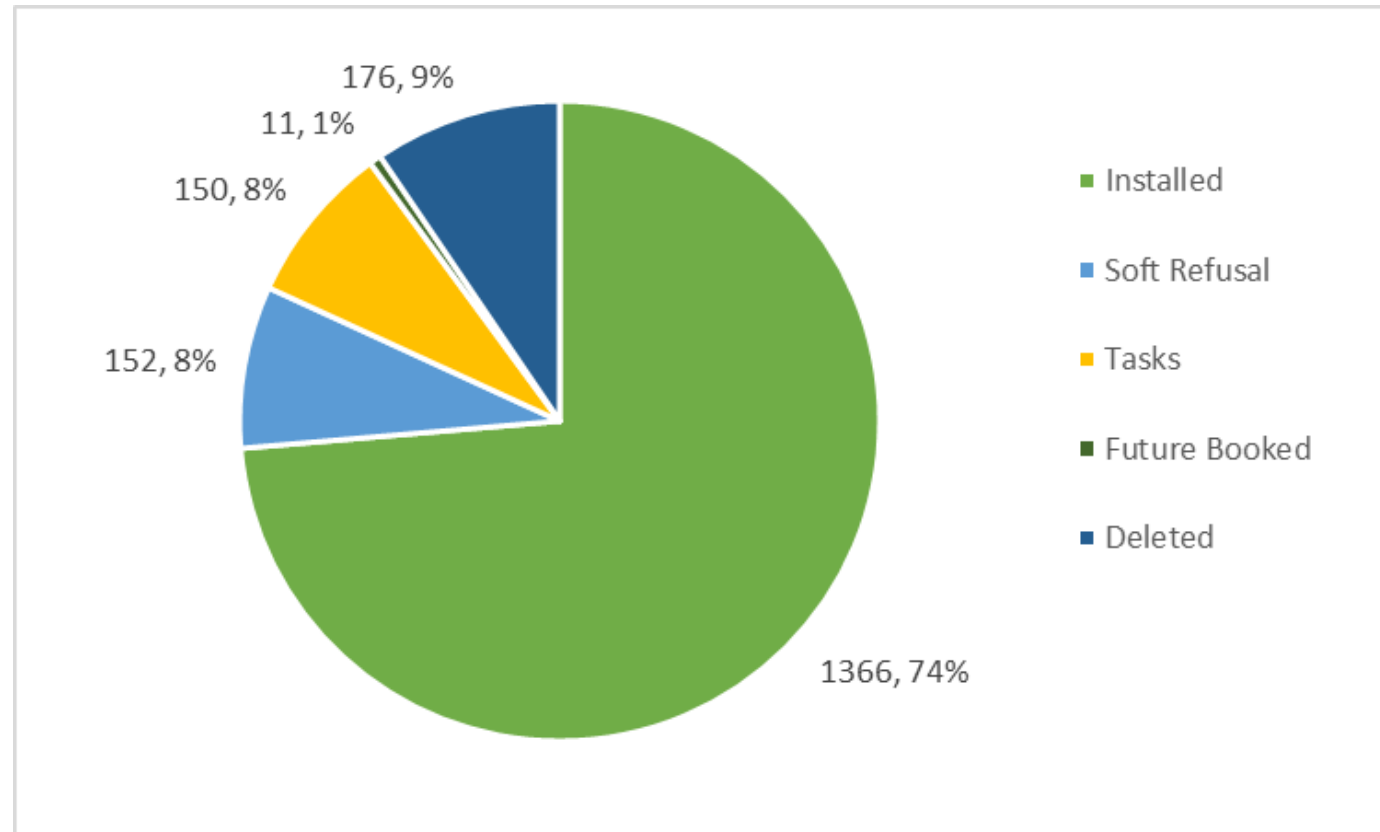


Water Meter Replacement Project Update

Project Status



Project Challenges

- Lack of Information
- Vacant Properties
- Plumbing
- Curb Stops

Plumbing



CANADA'S
**MUSICAL
Coast**
Inverness County



Plumbing (cont.)



Plumbing (cont.)

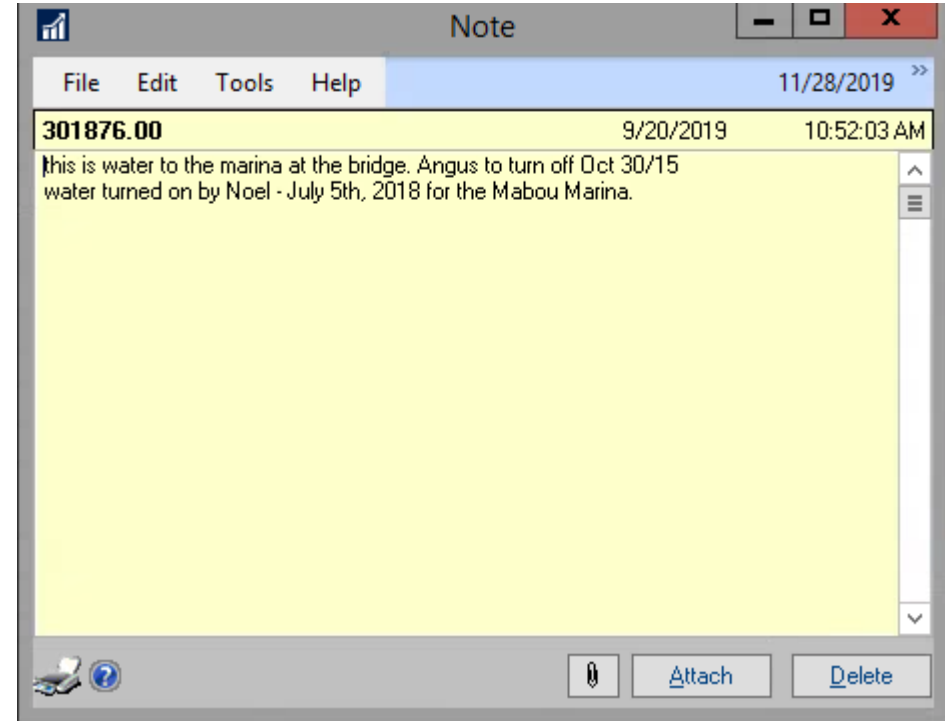


Curb Stops

- 75 curb stop problems.
- Unable to operate.
- Unable to locate.



Installations (cont.)



Outstanding Tasks

- Complete large meter installation (29).
- Chambers need to be surveyed.
- Approximately 150 accounts requiring either install/retrofit/replacement.
- Meter reading hardware (MRX 900) and import file.
- 3 Backwards meters (Sensus) need to be replaced with Neptune meter.
- Maintenance and operation of water meters.

Project Costs

Installations (50)	25,000
Large Meters	30000
Hardware	16,000
Project Management	<u>19,000</u>
	90,000

Approved Budget **750,000**

Total as of November 28, 2019 715,930
Remaining Costs 90,000
Total Project **805,930**

Over/Under **(55,930)**

Water Meter Technician

- Provides project and technical support on water meters, metering department activities and Water Distribution related projects.
- Collects, monitors, maintains, and analyzes customer water consumption data to identify abnormal consumption, related changes in revenue streams, opportunities for revenue, metering and billing efficiencies and improvements.
- Assists with planning, scheduling, coordinating, and monitoring appointments for meter reading, installation, and maintenance.
- Install and removes water meters.
- Reviews new development construction status and plans and assists with scheduling related, timely installation of metering infrastructure.
- Assists in the maintenance and administration of related maintenance management systems including meter inventory management and installation records.

Water Meter Technician

- Develops, coordinates, and implements metering related staff technical training.
- Facilitates in locating curb stop, turning curb stops on and off for water connection and disconnection, seasonal meter maintenance and other curb stop related issues.
- Assists with responses to customer metering/billing complaints & provides timely/effective customer service.
- Facilitates/provides metering infrastructure technical support both in an office environment and in the field and assists with installation, troubleshooting, resolution/repair.

Questions

