

GOVERNMENT RELATIONS

The Nova Scotia Power Government Relations Team provides elected officials a dedicated contact to support you serving your constituents



COMMUNICATION & KEY MESSAGES

- Projects & initiatives
- Weather events and power outages
- Updates in service delivery



GOV@NSPOWER.CA / 902-428-6352

- General inquiries & requests Tree trimming
- Field work updates
- Payment arrangements



For general service requests call our Customer Care Centre at 1-800-428-6230 and for 24/7 Outage Emergencies 1-877-428-6004



APRIL ICE STORM- MUNICIPALITY OF THE COUNTY OF INVERNESS

- Prolonged freezing rain
- Melting snow and heavy rain
- Ice build-up on trees and powerlines
- Broken poles, wires are tree contacts
- Road access difficulties



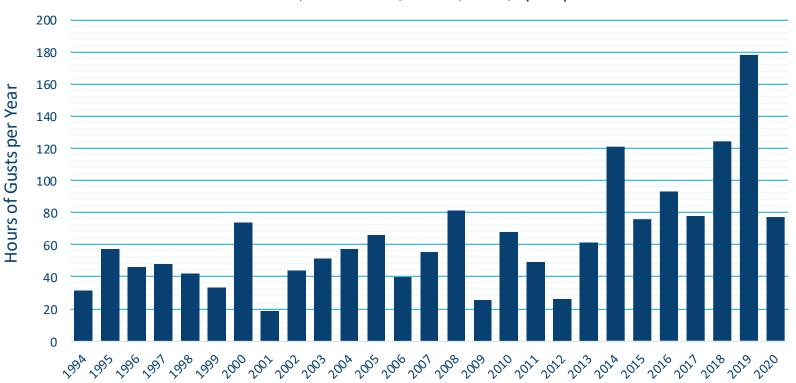






WEATHER PATTERNS ARE CHANGING

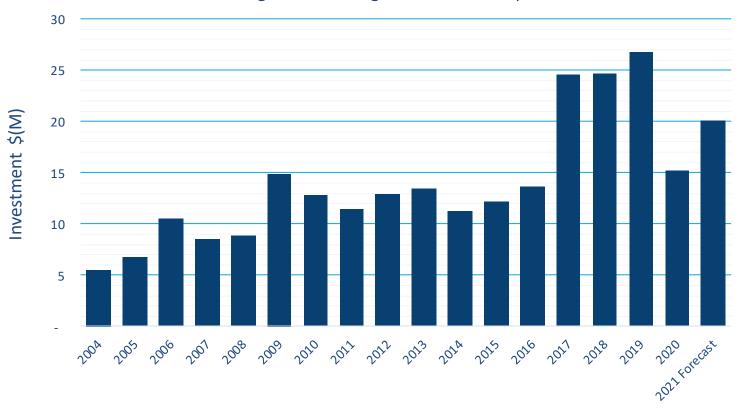
Cumulative Hours of Gusts >80 km/h Yarmouth, Greenwood, Halifax, Truro, Sydney





OUR RESPONSE IS CHANGING TOO







RELIABILITY- MUNICIPALITY OF THE COUNTY OF INVERNESS

Reliability Investigation Findings:

- 2020 saw an improvement in the number and duration of outages over 2018-2019
- In 2020, the overall Average Interruption Duration for Inverness was lower than both the Cape Breton region and the province
- The leading cause of outages in recent years has been stormrelated or due to adverse weather.

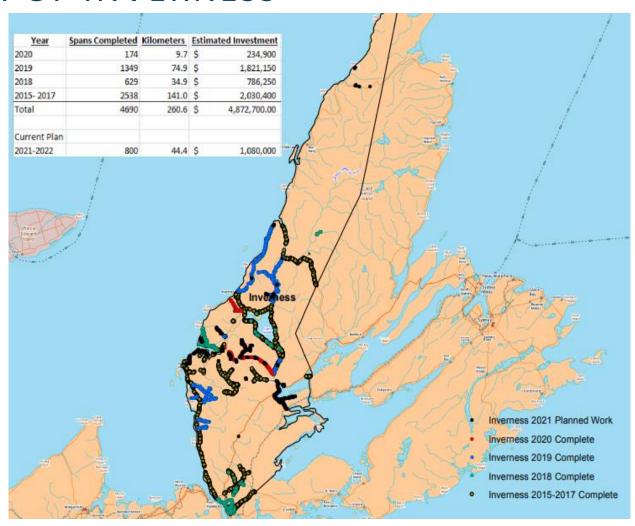


VEGETATION MANAGEMENT- MUNICIPALITY OF THE COUNTY OF INVERNESS

What we do

- Proactive messaging to tree ownersresponsibility of ownership
- Tree Trimmingworking with property and tree owners
- Hazard Tree
 Mitigation- removal
 of identified trees
- Widening of existing defined Right of Way
- Permission and Easements for our work





RECENT INVESTMENTS - MUNICIPALITY OF THE COUNTY OF INVERNESS

Description	Year	Investment	Status
Equipment upgrades- Brook Village	2021	50K	Complete
Equipment upgrade - Southwest Margaree Substation	2020	100K	Complete
Rebuild- Route 19, Dunvegan	2020	1.3M	Complete
Equipment upgrade; Hawley's Hill	2019	50K	Complete
Transfer scheme work-Inverness	2019	250K	Complete
Rebuild – Margaree Forks	2018	300K	Complete
Reconductor work- Ceilidh Trail	2018	350K	Complete
Equipment upgrades- Port Hastings to Port Hood	2018	1.1M	Complete



IN PROGRESS & PLANNED WORK MUNICIPALITY OF THE COUNTY OF INVERNESS

Description	Year	Investment	Status
Rebuild- Skye Glenn	2021	750K	Started
Upgrades- Route 19 Port Hastings to Port Hood	2021	450K	Designed
Equipment rebuild- Highway 252	2021	750K	Started
Equipment rebuild- Troy	2022	300K	Designed
Equipment rebuild – Margaree Forks	2021	400K	Acquiring easements
Equipment upgrades – Marble Mountain	2021	200K	Designed



YOUR FEEDBACK AND QUESTIONS



